

Name of Organisation	West Berkshire Neighbourhood Wardens (employed by Sovereign Housing Association)
Completed by	Andrew Cooch
What effect did the adverse weather have on your organisation?	Neighbourhood Wardens had to deploy at a number of locations in Newbury and the Purley/Pangbourne area to help residents who were affected by the floods.
What plans did your organisation have in place beforehand to help manage the impact of the severe weather?	We have our own severe weather plan in place.
Of the actions that you had planned, what worked well?	Pretty much everything in our severe weather plan worked well as it is based on previous experience.
What worked less well or would you change for future events and why?	Can't think of anything from our perspective.
What changes, if any, were made to your plan in response to events and what effect did they have?	No changes made.
Please outline any other comments that you may have for the Commission.	No further comments.